



UGCX MANUAL PART 9

OTHER GROUND SERVICES

INTRODUCTION:

UGCX does more than just pushback's and non-pushback engine start procedures.

The following additional services are also available through UGCX:

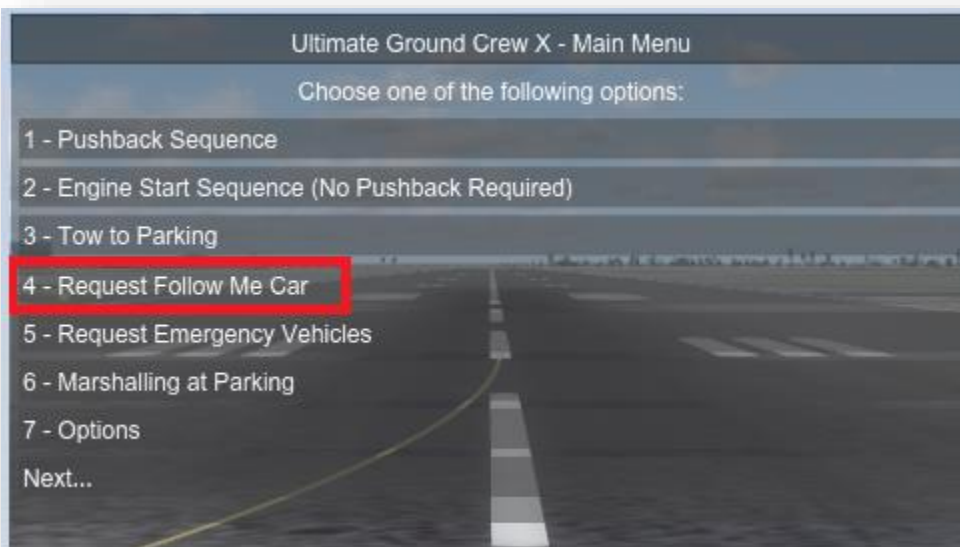
1. **FOLLOW ME CAR**
2. **FIRE TRUCK**
3. **TOWING**

These options are controlled via the MENU only. Voice control is not available.

FOLLOW ME CAR

Step 1:

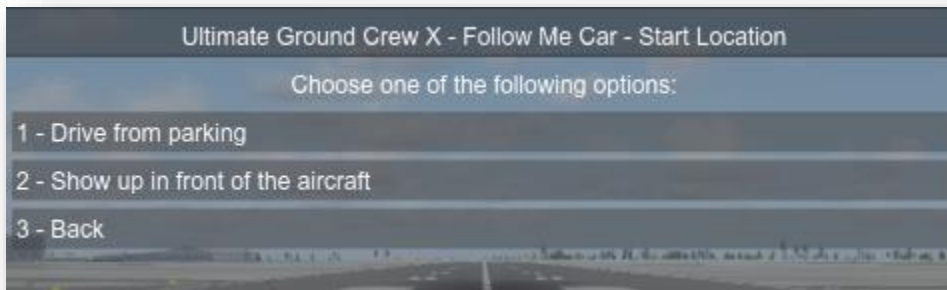
To request the **Follow Me Car**, open the UGCX menu and select **Option 4**.



Step 2:

Choose the Follow Me Car's startup location.

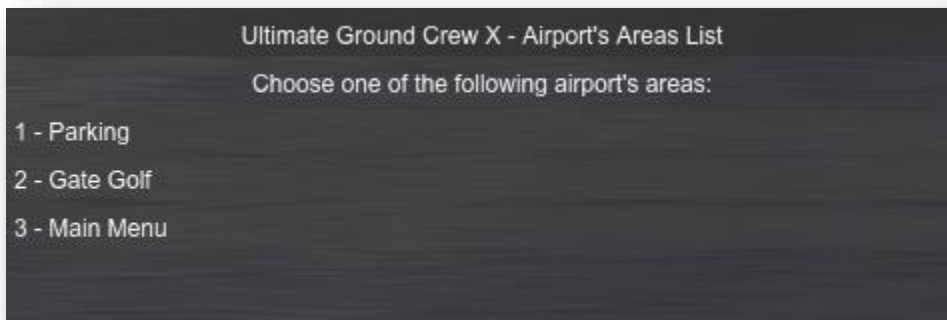
It's generally best to select **"SHOW UP IN FRONT OF THE AIRCRAFT"** unless you want to wait while the car drives out to your position.





Step 3:

Select your arrival Gate or Parking Spot.



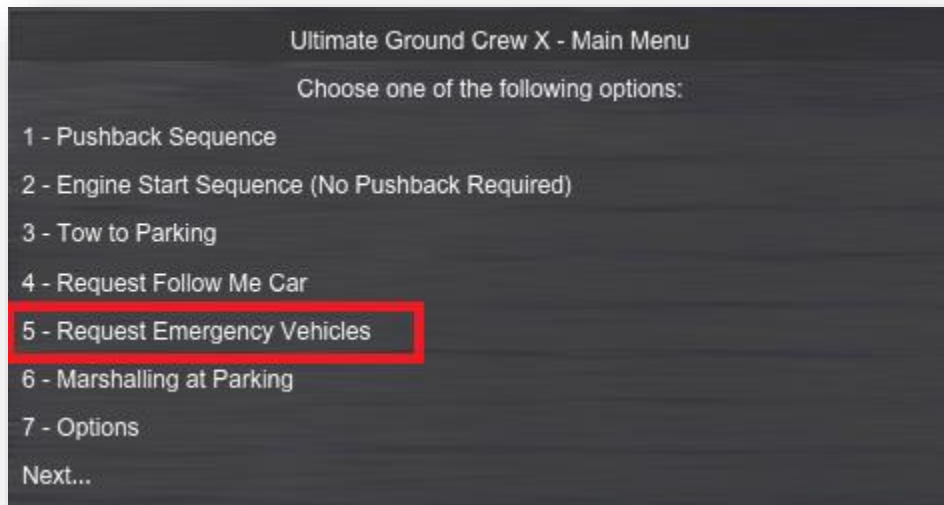
Important:

Stay behind the Follow Me Car while taxiing. Do not drive beside him or overtake him otherwise the vehicle will not follow his route properly and he may start driving on the grass.

FIRE TRUCK

Step 1:

To request the **Fire Truck**, open the UGCX menu and select **Option 5**.



Step 2:

The fire truck will then drive to your current location. If your engines are off, you should be able to hear the fire truck's siren in the distance.

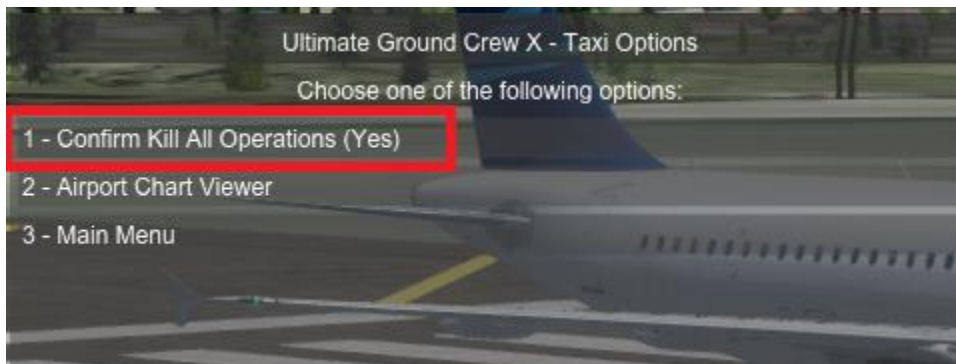


The fire truck will spray foam if you have selected the Foam option in your **AIRCRAFT PROFILE**.

☒ Fire truck sprays foam when next to aircraft

Step 3:

The fire truck will stay in position until you select **KILL ALL OPERATIONS**.

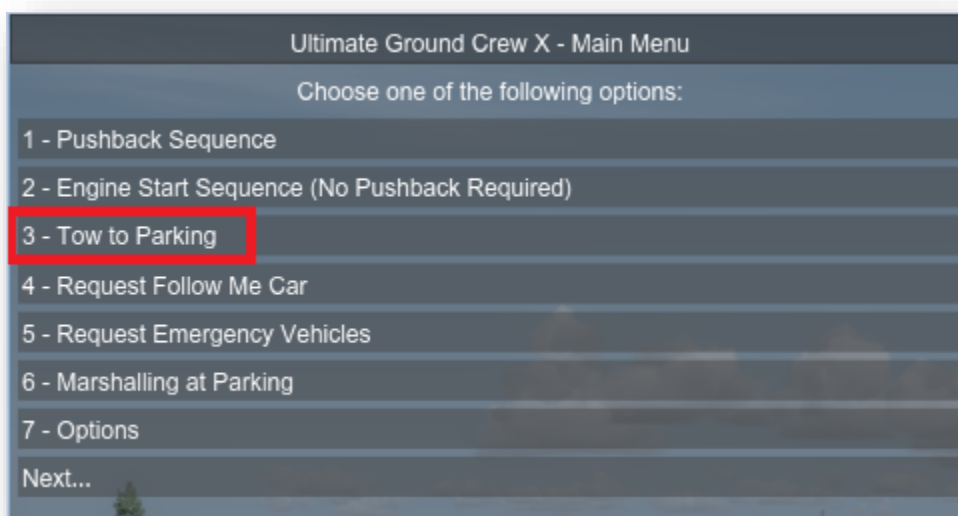


TOWING

IMPORTANT: Towing is designed for MENU CONTROL ONLY. Towing does NOT support VOICE CONTROL.

Step 1:

To request a tow, open the UGCX menu and select **Option 3**.



Step 2:

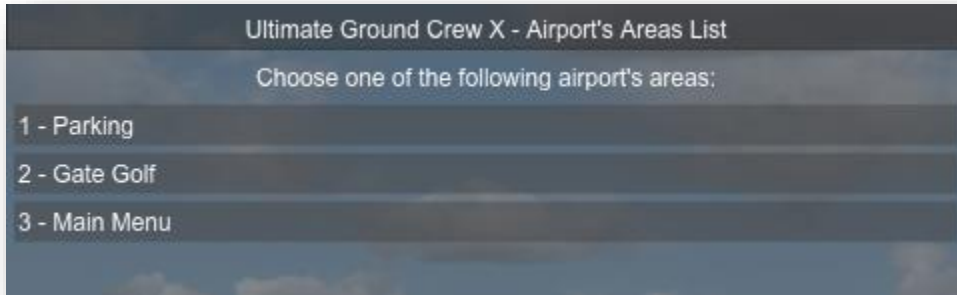
Select target parking area in the menu.

Special Note: If you selected “**Use airport map to select parking spot**” in the Aircraft Options, the Airport Map will appear instead of the menu below.

Click directly the parking spot on the Airport Map to select where you want to go.

Brown Parking Spot on Map = Parking spot fits your plane.

Dark Grey Parking Spot on Map = Parking spot is unavailable, or the spot is too small.

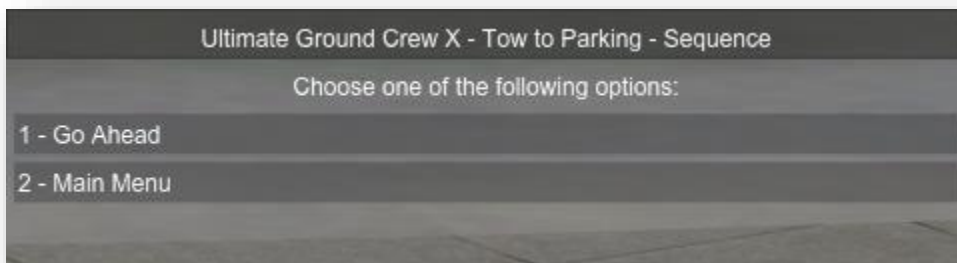


Step 3:

The tug will appear in front of the aircraft and the ramp agents will connect the aircraft to the tug.

The ramp agents will then contact you.

Use the MENU to interface with them. **Voice control is not available.**



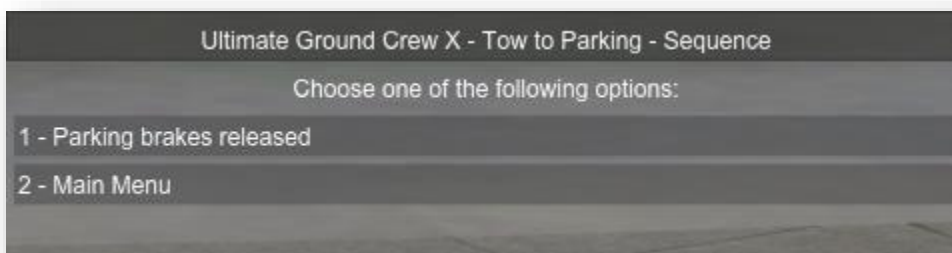


Step 4:

The ramp agents will inform you verbally that they are ready to start towing.

They will instruct you to release the parking brake.

Open the UGCX Menu to respond.



Step 5:

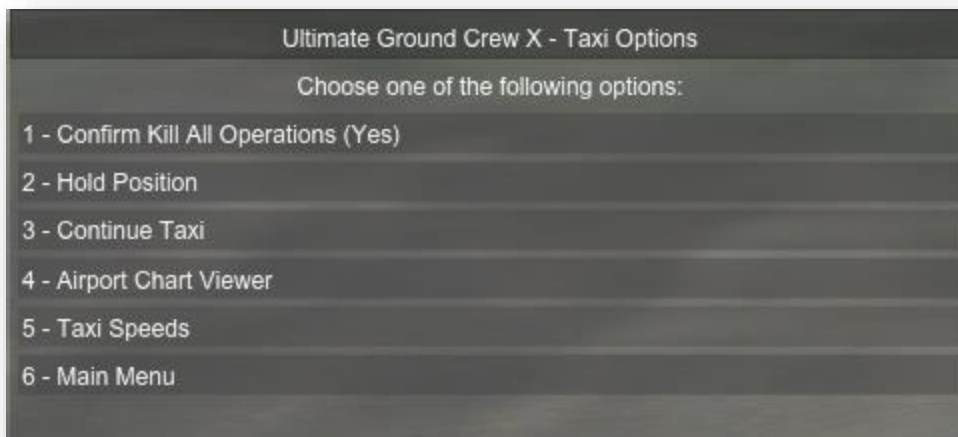
The ramp agents will jump back in the tug.

And off you go!



Step 6:

If you need to hold during the taxi due to conflicting traffic, open the UGCX menu and select **OPTION 2 – HOLD POSITION**.



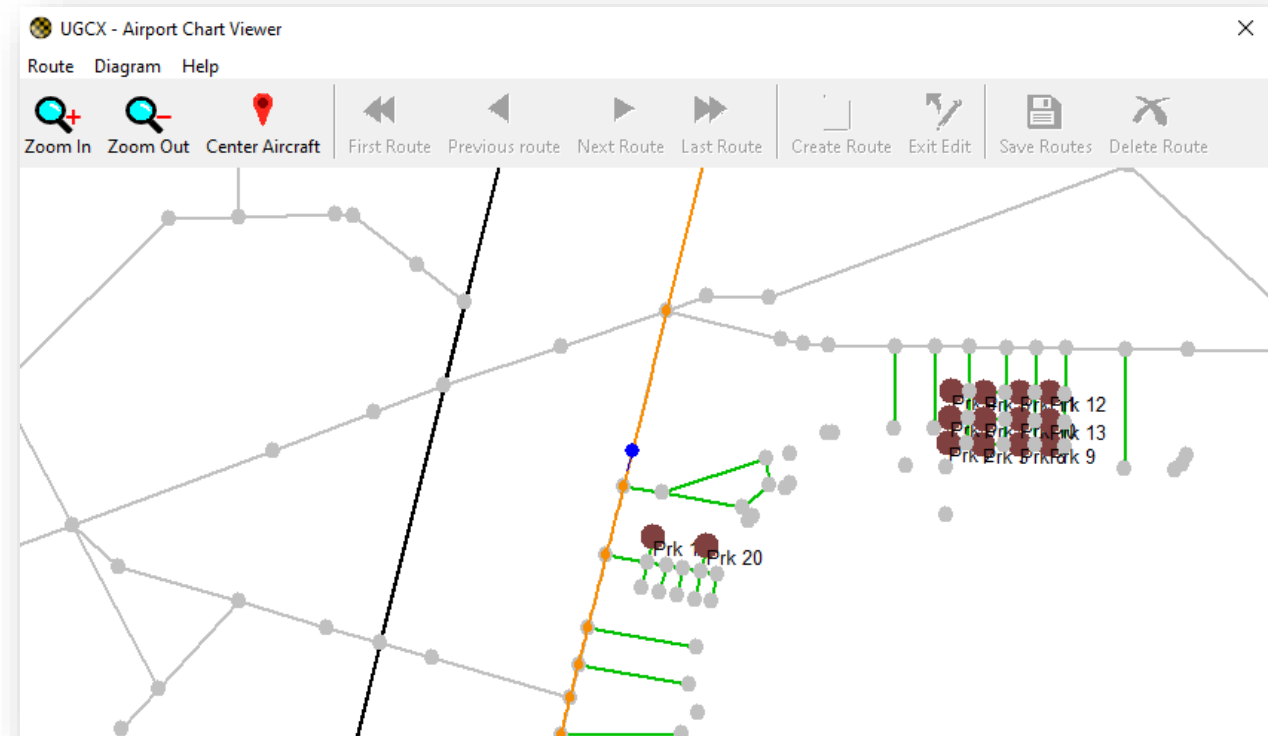
When clear of traffic, open the UGCX menu and select **OPTION 3 – CONTINUE TAXI**.

You can also select the tug's **TAXI SPEED**, which is useful if you have a long distance to cover!



If desired, you can view your progress on the **Airport Diagram**.

The blue dot is you.



Step 7:

When you arrive at the selected parking spot, the ramp agents will exit the vehicle and instruct you to set your parking brakes.



The ramp agents will then disconnect the tug and the scenario will end.

END OF TUTORIAL