

# **FS2Crew: CRJ Edition**

## **MAIN OPS MANUAL**

## **REQUIREMENTS:**

- ✓ Aerosoft CRJ Professional for P3D V4/V5. Available at <u>Aerosoft</u>.
- ✓ FS2Crew CRJ Edition. Available at: <u>www.fs2crew.com</u>
- ✓ If using Voice Control: A Microphone
- ✓ P3D V4, P3D V5.

## **RECOMMENDED:**

- ✓ Windows 10 64 Bits
- ✓ If using Voice Control: USB Headset. A generic no-name headset is usually enough

## **SUPPORT FORUM:**

Need help? The FS2Crew Support Forum at Avsim.com is the place to go.

Read the "FAQS" Thread first!

If you can't find an answer to your question in the forum or in the manuals, we can also be reached via Facebook and Support Tickets.

### Support Forum link:

https://www.avsim.com/forums/forum/212-fs2crew-support-forum/



## **INTRODUCTION:**

The Aerosoft CRJ is an excellent rendition of the CRJ however it is lacking one thing, or should we say three things: the pilots, and the FA, too!

This is where FS2Crew steps up to the plate! Our flight crew simulation for the CRJ allows you to fly the CRJ like a professional in a two-crew environment.

The SOP modelled was developed by a real-world CRJ pilot, so what you are seeing in the simulation is technically quite accurate.

The FS2Crew team would especially like to thank the developer of the CRJ, Hans Hartmann. He was of invaluable assistance helping us integrate FS2Crew with his aircraft.

We hope you enjoy the product. A huge amount of work went into creating it!

This an advanced product, and if you require assistance please feel to reach out to us on the FS2Crew support forum.

DISCLAIMER: This tutorial is made for flight simulation purposes only and does not necessary reflect real world procedures to their fullest. FS2Crew for the CRJ is an entertainment product. It is not meant for real-world flying or training. It is not affiliated or associated with any specific airline or company. The procedures simulated are not affiliated or associated with any specific company.

## **SPEECH RECONGITION SETUP:**

### WINDOWS 7, 8 AND 10

Step 1:

Open the 'Windows Speech Recognition' panel via the Windows Control Panel. You can locate this panel easily by typing "speech recognition" in the Search Box on the Windows Control page as shown below.

30		
Ų	Speech Recognition Start speech recognition Set up a microphone	
•	Ease of Access Center Control the computer within the mouse or keyboard	

### Step 2:

Microsoft's 'Windows Speech Recognition' system must be **OFF** prior to loading Flight Simulator.



To ensure Windows Speech Recognition does not load on Windows Startup, make sure '**Run Speech Recognition at Start-up**' is <u>unchecked</u> on the **Speech Properties -> Speech Recognition** page, which is located in the Windows Control Panel.

Microsoft Speech Recogniz	zer 8.0 for Windows (English - US)	<ul> <li>Settings</li> </ul>
Recognition Profiles		
Profiles store information abo Change a profile to recogniz environment.	out how to recognize your voice. e a different voice or a different noise	New
Default Speech Profile		Delete
Training your profile will impr accuracy.	ove your speech recognition	Train Profile
Jser Settings		
Run Speech Recognition	n at startup	
Read privacy staten	mail to improve accuracy nent online	
Enable e activation		
Number Lices to insert a	after punctuation:	2
Microphone		
Audio Input	Advanced Configure	Microphone

Make Sure 'Run Speech Recognition at start-up' is <u>UNCHECKED</u>!

### Step 3:

The 'Language' setting on the Speech Properties -> Speech Recognition page must be set to ENGLISH – US or ENGLISH – UK or ENGLISH – CA or ENGLISH – AU or ENGLISH – IN.

#### To install ENGLISH – US / UK/ AU/ IN/ CA in Windows 10:

- 1. Go to SETTINGS -> TIME & LANGUAGE > REGION & LANGUAGE.
- 2. Select "ADD A LANGUAGE TO THIS DEVICE".
- 3. Choose ENGLISH US.
- 4. Left click the ENGLISH US language set, and a new menu should appear. You must then click OPTIONS and then DOWNLOAD under SPEECH category.
- 5. Reboot your computer.
- 6. Go to the ADVANCED SPEECH OPTIONS in the Control Panel.
- 7. ENGLISH US should now be available in the Language drop down menu.
- 8. Don't forget to train your voice!

WINDOWS 8 AND 10 USERS: You will need to <u>download</u> the English - US language pack from <u>Microsoft</u> if your OS is not currently set to English - US. The good news is that anyone can add the English - US language pack very easily. <u>Click this link to learn how!</u>

Language	41		
Microsoft Speech Recognizer 8.	0 for Windows (Eng	lish - US) 🔻	Settings
Recognition Profiles Profiles store information about ho Change a profile to recognize a di environment.	w to recognize you fferent voice or a d	r voice. ifferent noise	ew
Training your profile will improve y accuracy.	our speech recogni	tion	Frain Profile
User Settings			
Run Speech Recognition at st	artup		
Review documents and mail to	improve accuracy		
Fead our privacy statement of	inline		
Number of spaces to insert after p	unctuation:		2 -
Microphone			
Audio Input	Advanced	Configure Micro	ophone

Here's a great video showing you how to install language packs in Windows 10.

If you are running a **non-English** 'Home' version of Windows 7 or Vista, and you cannot set your speech language setting to **English – US, UK, AU, CA** or **IN**, your best option is to install Windows 10. If you require additional help, please check the FS2Crew Support forum at Avsim.com.

#### Step 4:

Run the Voice Training so the computer can learn your voice.

This is a **CRITICAL** step. If you don't run the voice training, your speech recognition accuracy rates will not be high.

You may even want to run the voice training more than once.

Any time you change ports or headsets, you will need to re-run the voice training.

Microsoft Speech Necognizer 8,0101 With	UOWS IFLICIUSCE • U.S. • Settings
	constant col
Recognition Profiles	
Profiles store information about how to reco	ognize your voice.
environment.	New
Default Speech Profile	Delete
Environmentational provident and processing	
Fraining your profile will improve your speed	ch recognition
iccuracy.	
Jser Settings	
Run Speech Recognition at startup	
Review documents and mail to improve	accuracy
Read our privacy statement online	
Enable voice activation	
lumber of spaces to insert after punctuation	on: 2 •
licrophone	
licrophone Level	

## **LET'S BEGIN – HOW TO 'ENABLE' FS2CREW:**

• To enable FS2Crew, run the FS2Crew CRJ Config Manager and enable the product. This process will add FS2Crew to the CRJ's panel.cfg file.

💊 FS2Crew - CRJ professional			-	
			Web	Exit
FS ZC				
FS2Crew	v - CRJ professional v1			
	FS2Crew CRJ P3D v4 is	disabled. Click to enable!		
	FS2Crew CRJ P3D v5 is	enabled. Click to disable!		
	Online OPS Manual	Logs	Hann	
	Support Forum	Updates Page		
	Join Newsletter			
About manager			Re	eport Piracy

## **KEYBOARD/JOYSTICK ASSIGNMENTS:**

### **OPENING AND CLOSING THE MAIN PANEL**

The best way to open the Main Panel is by creating a keyboard/joystick assignment as shown below:

- Create a joystick or keyboard button assignment for 'AUTOFEATHER (ARM/OFF)' as shown below in the P3D OPTIONS KEY ASSIGNMENTS menu.
- You can select any Joystick or Keyboard assignment (or both).

- If using a keyboard assignment, we recommend using a single key, like the letter "N", instead of a complex combination.
- You may need to over-write an existing FS key assignment. Most of the FS key assignments you will never use, so it's rarely a problem.
- If the button assignment does not seem to work, try using a different assignment or use the **FSUIPC "CONTROL SENT WHEN BUTTON PUSHED**" option. You may have a conflict with another add-on's key assignment.

	Options	- Key Assignments		
General	Controlle	۲ Logitech Extreme 3D	Show Name	
Application Information	Flight Mode Normal	Event Category All Events	▼ Search	×
Sound	EVENT	ASSIGNMENT	REPEAT	ON RELEASE
Traffic	Attach/Detach Jetway	Ctrl + J		' <b>_</b>
Desting	Attitude bars (move down)			
Realism	Attitude bars (move up)			$\Box$
	Autobrake (decrease)			
Graphics	Autobrake (increase)			
Display	Autofeather (arm/off)	N		
World	Autopilot (decrease max bank)			
Lighting	Autopilot (increase max bank)			
	Autopilot (select NAV radio)			
Weather	Autopilot airspeed bug (decrement)			
	Autopilot airspeed bug (increment)			
	Autopilot airspeed hold (on/off)	Ctrl + R		
Controls	Autopilot altitude bug (decrement)			
	Autopilot altitude bug (increment)			
Key Assignments	Autopilot altitude hold (on/off)	Ctrl + Z		
Axis Assignments	Autopilot approach mode (on/off)	Ctrl + A		
Calibration	Autopilot attitude hold (on/off)	Ctrl + T		
Other				
	Export Import	Reset Defaults	New Delete	Change
			Cancel	ок

### HARD MUTE (VOICE CONTROL)

- Used when you want to employ Mute for extended periods of time.
- Works on a Toggle On/Off basis.
- An "M+" symbol will appear in the left-hand side of the FS2Crew Main Panel display when operating.
- Can be toggled On/Off by pressing the "HM" button on the FS2Crew Main Panel.
- Can also be toggled On/Off by creating a keyboard or joystick assignment for ALTERNATE STATIC SOURCE (ON/OFF) as shown below.

• Recommended key: The 'C' key.

	Options - Ke	ey Assignments		
General	Controller Log	itech Extreme 3D 🔹	Show Name •	
Application			<u> </u>	
Information	Flight Mode Normal 🝷 E	vent Category All Events	▼ Search	×
Sound	EVENT	ASSIGNMENT	REPEAT	ON RELEASE
Traffic	Ailerons (bank left)	Left		
Realism	Ailerons (bank right)	Right		
	Aircraft Elevators - select (up/down)			
Graphics	Aircraft labels (display/hide)	Shift + Ctrl + L		
Graphics	Airspeed bug (select)	Shift + Ctrl + R		
Display	Alternate static source (on/off)	С		
World	Altimeter (reset)	В		
Lighting	Altimeter (Standard Pressure)			
	Altitude bug (select)	Shift + Ctrl + Z		
Weather	Anti-detonation Tank Valve Toggle	Shift + X		
	APU (off)			
	APU (start)			
Controls	APU/Generator (toggle)			
	Arm Countermeasure System (On/Off)	Shift + Ctrl + 2		
Key Assignments	Arm Weapon System (on/off)			
Axis Assignments	ATC window (display/hide)	Scroll Lock		
Calibration	ATC window (display/hide)			
Other				
	Export Import Res	et Defaults	New Delete	e Change
			Cancel	ок
			Cancel	

P3D V4 Menu Shown.

### SOFT MUTE (VOICE CONTROL)

- Used when you only want to employ Mute *temporarily*, such as when communicating with online ATC.
- Works on a "Push-to-Hold" basis.
- If using on-line ATC, you would assign 'Soft Mute' to the same key used for your ATC 'Push-to-Talk (PTT) switch'.
- An "**M**" symbol will appear in the left-hand side of the FS2Crew Main Panel display area when operating.

- By default, the **LEFT** or **RIGHT CONTROL** key acts as the SOFT MUTE KEY (Note: There is a Config Option to disable this function).
- To create a Soft Mute key assignment in addition to the default LEFT and RIGHT CONTROL KEY, create a joystick or keyboard button assignment for '**PROPELLER SYNC (ON/OFF)**'.
- If using a joystick button, you must set the **REPEAT SLIDER TO FULL RIGHT!**
- Recommended key: The 'V' key.

	Options - Key Assignments	
General	Controller Logitech Extreme 3D    Show Name	
Application		
Information	Flight Mode Normal   Event Category All Events  Search	
Sound	EVENT ASSIGNMENT REPEAT ON RELE	ASE 📤
Traffic	Propeller (decrease RPM incrementally)	
Realism	Propeller (decrease RPM quickly) Ctrl + F2	
	Propeller (feather)	
Graphics	Propeller (high RPM) Ctrl + F4	
Graphics	Propeller (increase RPM incrementally) Ctrl + F3	
Display	Propeller (increase RPM quickly)	
World	Propeller (low RPM) Ctrl + F1	
Lighting	Propeller de-ice (on/off)	
	Propeller sync (on/off) V	
weather	Pushback (start/stop) Shift + P	
	Race Results Window (display/hide)	
	Radios (cycle backwards)	
Controls	Radios (cycle)	
	Recording (start)	
Key Assignments	Recording/Playback (stop)	
Axis Assignments	Refresh scenery	
Calibration	Release Droppable Objects Shift + D	-
Other	Export Import Reset Defaults New Delete Chan	ıge
	Cancel Of	ĸ

### MAIN BUTTON (BUTTON CONTROL)

- To create your "Main Button" assignment, create a joystick or keyboard button assignment for 'ALTERNATE STATIC SOURCE (ON/OFF).
- You can select any Joystick or Keyboard assignment (or both).
- This button is also used for the MUTE key in Voice Control, but there's no conflict since Button Control is separate from Voice Control.
- Recommended key: The 'C' key.

	Options - Ke	ey Assignments		
General	Controller	itech Extreme 3D 🔹	Show Name	
Application Information	Flight Mode Normal •	Event Category All Events	Search	×
Sound	EVENT	ASSIGNMENT	REPEAT	ON RELEASE
Traffic	Ailerons (bank left)	Left		
Realism	Ailerons (bank right)	Right		
	Aircraft Elevators - select (up/down)			
Graphics	Aircraft labels (display/hide)	Shift + Ctrl + L		
Graphics	Airspeed bug (select)	Shift + Ctrl + R		
Display	Alternate static source (on/off)	С		
World	Altimeter (reset)	В		
Lighting	Altimeter (Standard Pressure)			
	Altitude bug (select)	Shift + Ctrl + Z		
Weather	Anti-detonation Tank Valve Toggle	Shift + X		
	APU (off)			
	APU (start)			
Controls	APU/Generator (toggle)			
	Arm Countermeasure System (On/Off)	Shift + Ctrl + 2		
Key Assignments	Arm Weapon System (on/off)			
Axis Assignments	ATC window (display/hide)	Scroll Lock		
Calibration	ATC window (display/hide)			
Other				
	Export Import Res	et Defaults	New Delete	Change
			Cancel	ок

### **SECONDARY BUTTON (BUTTON CONTROL)**

- To create your "Secondary Button" assignment, create a joystick or keyboard button assignment for 'PROPELLER SYNC (ON/OFF)' as shown below. This button is shared with the SOFT MUTE function in Voice Control, but there's no conflict.
- You can select any Joystick or Keyboard assignment (or both).
- Recommended key: The '**V**' key.

	Options - Key Assignments	
General	Controller Logitech Extreme 3D   Show Name	
Application		
Information	Flight Mode         Normal         Event Category         All Events         Search         X	
Sound	EVENT ASSIGNMENT REPEAT ON RELEASE	
Traffic	Propeller (decrease RPM incrementally)	
Realism	Propeller (decrease RPM quickly) Ctrl + F2	
Keanom	Propeller (feather)	
Cranhian	Propeller (high RPM) Ctrl + F4	
Graphics	Propeller (increase RPM incrementally) Ctrl + F3	
Display	Propeller (increase RPM quickly)	
World	Propeller (low RPM) Ctrl + F1	
	Propeller de-ice (on/off)	
Lighting	Propeller sync (on/off) V	
Weather	Pushback (start/stop) Shift + P	
	Race Results Window (display/hide)	
	Radios (cycle backwards)	
Controls	Radios (cycle)	
	Recording (start)	
Key Assignments	Recording/Playback (stop)	
Axis Assignments	Refresh scenery	
Calibration	Release Droppable Objects Shift + D	
Other	Export Import Reset Defaults New Delete Change	
	Cancel OK	

## THE MAIN PANEL:

### BUTTON ORIGINATING CHECK

If the Main Panel does not open, double check your keyboard assignment that you assigned to **AUTOFEATHER (ARM/OFF).** We recommend using the "**N**" key on your keyboard. If the MAIN PANEL still does not appear, try assigning a different key. Nine times out of ten assigning a different key solves the problem.

Also check that your **<u>2D Window Transparency slider</u>** in P3D is <u>not set</u> to full transparent, or you will not be able to see the window!

 If it is dark, activate the FS2Crew Panel Night Lighting by turning the INTEG knob on the Captain's side panel.



HS HM SEC PS 🕔

## **MAIN PANEL FUNCTIONS:**

"VOICE/BUTTON" TEXT: Displays active Control Method (Voice or Button Control).

### **LEFT SCREW:**

### **Button Control:**

Left Click: Trigger Main Button (this is a manual backup for the Main Button in Button Control).

Right Click: Skip to "SET THRUST" (Button Control only)

**"(H)" TEXT:** If headset is on, the (H) text will appear beside the active Control Method. Example: VOICE (H).

**"MUTE" TEXT**: Soft Mute is active. Soft Mute is used to prevent the First Officer from <u>acting on</u> speech commands detected by the speech recognition system as shown in the Green Bar. If using on-line ATC, it's recommended that you assign the Soft Mute keyboard button to the same button used with your Push-To-Talk (PTT) button.

**"MUTE+" TEXT:** Hard Mute is active. To prevent the FO from acting on any unintended speech commands detected by the speech recognition system, it's recommended that Hard Mute be activated during long stretches when voice commands would not be used (such as during cruise).

**ACTIVE MODE TEXT**: Displays the current FS2Crew Mode.

**FLASHING SELECTED APPROACH TYPE TEXT**: If FS2Crew is in DESCENT MODE, the active APPROACH TYPE selected on the Departure Briefing Page will flash. For most FS2Crew approach, landing and descent callouts to function, FS2Crew must be in DESCENT MODE.

ARROW BUTTONS (DOWN/UP): Cycles ACTIVE MODE forward and backward.

*Special Note: <u>Right Clicking</u> the down arrow button can be used to fast forward the preflight events timer down.* 

**HS** = Routes most, but not all, of the First Officer audio to your headset. Your headset audio device must be selected on the Audio Page.

**HM** = Turns on **HARD MUTE**. Hard mute blocks the First Officer from acting on any speech detected by the speech recognition system. If you don't anticipate talking to the FO for a long stretch of time, we recommend activating Hard Mute.

SEC = Opens the SECONDARY PANEL.

**PS** = Opens the **PANEL SWITCHER PANEL**. The Panel Switcher allows you to easily switch to different camera views.

**RIGHT SCREW** = Close Main Panel.

## **PANEL SWITCHER:**



**CPT =** Captain's view.

**OVH** = Overhead Panel view.

**THR** = Throttle Quadrant view.

FO = FO's view.

**CTL** = Center view

**EFB** = EFB view.

**TUN** = Center Panel view (Tuning instruments).

## THE SECONDARY PANEL:

 Press the SEC button on the MAIN PANEL. A new panel should open that looks like a MCDU. This panel is called the SECONDARY PANEL.



### **CONFIG – SETUP**



PRESS THE 'LEFT LINE SELECT' BUTTON TO CYCLE THE VARIOUS OPTIONS

**INTERFACE**: Button or Voice Control.

**DISPLAY GREEN SPEECH BAR:** Displays what the speech recognition system detects. If using Voice Control, it is highly recommended you can keep this bar visible.

**ENABLE CTRL SOFT MUTE KEY:** Allows the CTRL key to be used for Soft Mute.

**CALL SIGN:** Used by the PM when requesting an Airways, Taxi or Takeoff Clearance WITHOUT using the default ATC system. If **NONE** is selected, no ATC option will be available if using Button Control.

*Special Note*: "Right Click" the LSK to cycle the Call Sign list backward. "Left Click" to cycle the list forward.

**FLIGHT NUMBER**: Enter your flight number in the scratchpad and transfer it by pressing the LSK beside FLIGHT NUMBER.

**FIRST FLIGHT OF DAY**: If is the first flight of the day, extra checklist items will be played in certain checklists.

### **CONFIG – MISC**



**FS2CREW CONTROLS JETWAY:** FS2Crew will attempt to control the default FS Jetway. Note: It may not be able to control some 3<sup>rd</sup> party scenery jetways that do not use the default FS command to toggle the jetway.

AUTO DOOR CONTROL: If YES, FS2Crew will attempt to control the passenger and cargo doors.

**ALLOW MCP CMDS WITH AP ON:** Allows you to make Autopilot commands even though the autopilot is on. Normally, as the Pilot Flying, the autopilot panel is your area responsibility while the autopilot is on.

LOADSHEET FROM ACARS: If NO, the Load sheet will be delivered in person.

PLAY PAX BOARDING SOUND: Plays ambient pax boarding sound when Pre-Flight events run.

### **DEPARTURE BRIEF**

Press the LSK button for the associated field to cycle values.



### **APPROACH BRIEF**

The Approach Brief follows the same structure as the Departure Brief.

The items are self-explanatory.



### **GROUND CONNECTIONS (GND)**

To contact the ground crew, press **GND CREW** on the Cabin Interphone panel. For this page to function, your chocks must be in place.



**REMOVE/CONNECT EXTERNAL POWER:** Self-explanatory. If using Button Control, press the LSK to make the command, otherwise use the associated Voice Commands to communicate with the ground crew.

### **PUBLIC ADDRESS (PA)**



## FLIGHT ATTENDANT PAGE (FA)

To call the FA, press the CALL button on the center console.





### FLIGHT ATTENDANT

REQUEST DRINKS REQUEST FOOD TOP OF DESCENT ARRIVE EARLY ARRIVE LATE MISSED APPROACH 3 DEP APP PA

FA

CFG

GND

AUDIO

PF

ABOUT

0

DEL

CLR

### **PREFLIGHT EVENTS**



### **AUDIO SETUP**



### Notes:

- 1. Use the LSK's to change the values.
- 2. If using a Headset, select the headset audio device by pressing LSK 4. Then press the "**HS**" button on the MAIN PANEL. Most, <u>but not all sounds</u>, will be routed through your headset.
- 3. **RESET AUDIO SYSTEM** is used if the FO's audio drops out. This can sometimes happen if using a wireless headset. If you reset the audio system, you will need to manually press **HS** again on the Main Panel if you are using a headset.

## **TROUBLESHOOTING:**

FS2Crew has years of experience developing flight simulation products. The following solutions can be used to solve problems you may experience.

## NOTE: For the latest info, <u>always</u> check the <u>FS2Crew</u> <u>Support Forum at Avsim.com</u>. The "Search" function will turn-up almost any possible issue.

**Problem:** I assigned a button to **AUTOFEATHER ARM/OFF**. But when I press that button, nothing happens. The Main Panel doesn't open.

### Solutions:

- 1. Assign **AUTOFEATHER ARM/OFF** to a different button, like "**N**". You may have a conflict with another add-on.
- 2. Try opening the Main Panel via the **VEHICLES INSTRUMENT PANEL**. If the FS2Crew Main Panel is not visible in the drop-down list, then FS2Crew was not added to your panel.cfg properly.
- 3. Try assigning the button via a registered version of **FSUIPC**. Some users, due to their joystick and hardware setup, can only assign buttons via FSUIPC.
- 4. You may have a Windows write permission issue. Ensure the P3D.exe file is using Admin Rights.

**Problem:** I installed FS2Crew with Admin rights, but I am using Flight Simulator in a **NON-ADMIN** account. I am not able to select a Headset device. FS2Crew says "**No Such Device**"

### Solution:

Copy the FS2Crew2010 folder below from the AppData folder in your Admin account to the same AppData folder in your non-admin account.

### C:\Users\\*\*\*YOUR USERNAME\*\*\*\AppData\Roaming\FS2Crew2010\

**Problem**: I'm getting a Crash to Desktop (CTD) when I load the host Aircraft, and the error message refers to **'FS2AUDIO.DLL**'.

### Solutions:

- 1. If you have two sound cards running in parallel, disable one of them.
- If you are running any program in the background that attempts to strip Digital Music Rights (DRM) from music, such as Tune Bite, Sound Taxi, Audials or Sound Bite, please disable them. They interfere with FS2Crew's Audio Engine. Some of these types of programs are legal in parts of Europe, but they are not legal in the United States.
- 3. Re-install FS2Crew again, but do not click 'cancel' during the install. Wait for the install to finish.
- 4. If using a **Creative Labs X-Fi Extreme Audio Sound Card**, uninstall the latest driver and re-install the original driver off the CD that came with your Sound Card. The latest driver conflicts with the FS2Crew Audio engine. (If you no longer have your original driver disk, click <u>here</u> to download the original driver).
- 5. Sometimes users have corrupt system files/data on their Operating System. They solved their problem by doing a clean re-install of their OS or by repairing their OS. Follow <u>this link</u> to learn how to repair a corrupt Windows 7 installation. You will need to go to the <u>Windows Download</u> <u>Center</u> and Download Windows 7, for example, with SP1 and install using the Update option. You will need to re-activate Windows 7.

7. Ensure a default aircraft is the initial aircraft on the Free Flight Screen. **NEVER USE SAVED SITUATION FILES!** 

**Problem:** The '**VOICE**' button on the FS2Crew Main Panel will not stay on.

### Solution:

If using Vista or Windows 7, 8 or 10, ensure your <u>Microsoft Speech Recognizer</u> is set to **English** - **US**. This is something users from the UK or Australia often miss. If using XP, ensure you installed SAPI.

	in sur	
Microsoft Speech Recognizer 8.0 for Windows (English - US) 🎽	-	Settings

Check for error messages in the 'Speech Recognition Init Log', which will be available via:

### C:\Users\\*\*YOUR USERNAME \*\*\AppData\Roaming\FS2Crew2010\Speech Engine Log.

Open the Log with Notepad.

In 99 percent of all cases the problem is because you forget to set your Speech Recognition Language Setting to **English - US** if using Vista or Windows 7, but sometimes the problem is associated with having a corrupt system that prevents the Speech Recognition engine from loading properly, particularly if the Speech Recognition Init log shows this error:

### Creating the ISpRecoContext object... Error Code: 0x80045003

We're finding that some 3rd party programs that perform Systems Repair/Mechanic type functions may be damaging the user's Registry, which in turn damages the speech recognition system that comes with Windows.

In these cases you'll find that all 3rd party programs on your computer that use Microsoft's Speech Recognition API will be non-functional, not just FS2Crew.

Vista / Windows 7 users have resolved this problem by re-installing Windows. We also suggest trying a <u>Systems Restore</u>.

If you get this error:

### Creating the ISpAudio object... Error Code: 0x8004503a

Check your USB headset. It may be faulty. Exit Flight Simulator and try loading FS2Crew again but with your USB headset unplugged.

**Problem:** I'm using Windows 10. How do I add **English – US**.

### Solution:

- 1. Go to Settings > Time & language > Region & language.
- 2. Select Add a language.
- 3. Select the language you want to use from the list (ENGLISH).
- 4. Choose which region's version you want to use (ENGLISH US)

- 5. Then you must click 'options' and then click 'download' under the 'speech' category.
- 6. Go to the speech recognition settings page in the Control panel.
- 7. English US should now be visible in the Language drop down menu.
- 8. Don't forget to train your voice!
- 9. You may also need to set your display language to English US as well. But you should be able to set it back to your local language after setting your speech recognizer to ENGLISH US.

**Problem:** During flight, I get random crashes.

#### Solution:

Recommended Sites to help Troubleshoot Random Crashes:

**Avsim CTD Forum** 

**Problem:** I'm experiencing a frame rate drop.

#### Solution:

- 1. Ensure your speech recognition language is set up properly. If it's not, your system will grind to a halt.
- Double check your Sound Card settings. One beta tester cranked his sound card's settings up to 24 bit (192,000) and had some frame rate loss. When he returned his sound card settings to their default settings - 16 bit (44,000) - his frame rates returned to normal.

**Problem:** The CRJ is not acting properly.

#### Solution:

1. Do NOT used saved situation files. A default aircraft should always load first on the Free Flight screen in P3D. Saved flight can introduce problems into the simulation.

Problem: I cannot hear the FO's voice, or other voices.

#### Solution:

- Check your audio setup. If using a headset, ensure you've selected the associated Audio Device on the FS2Crew Configuration Panel. As a test, make sure HS (Headset) is unchecked on the FS2Crew Main Panel. This way all sound should be routed through your main speakers. Sometimes users just have complex audio hardware setups, and they just need to experiment with their audio hardware settings. Also consider getting a USB headset: USB headsets can resolve a lot of problems due to their simplicity.
- 2. FS2Crew uses the right and left speaker channels. If using surround sound, ensure you have right and left speakers assigned and available. One user mistakenly had his rear speakers setup as his side speakers with no side speakers physically present.
- 3. Shutdown any other programs running in the background that may use audio, such as Skype.
- 4. If you have a **5.1 speaker sound system**, try setting your speaker configuration to "**Stereo**" via Windows Control Panel Sound Options section.
- 5. If using a headset, ensure your headset's audio device is selected on the CFG screen and press HS on the Main Panel. Remember that only the FO's checklists and callouts will be routed through your headset, not all FS2Crew sounds.
- 6. Uninstall **ASUS Sonic Studio**. Another user has **NAHIMIC** running on this laptop. Exiting that software prior to loading FS solved the issue for him.

- ayback	Recording	Sounds	communications	1	
Select a	playback de	evice belo	w to modify its s	ettings:	
		HDMI O High De ugged in HDMI O High De ugged in	utput (Port 2) finition Audio utput (Port 3) finition Audio		^
	Speake Realte Defaul	e <b>rs</b> c High De t Device	finition Audio		
	Realte Realte Ready	k <mark>Digital (</mark> k High De	Dutput finition Audio		
	Realte Realte Ready	k <b>Digital (</b> k High De	Output(Optical) finition Audio		
Confi	gure		Set Def	ault 🛛	Properties

Choose your configuration	
Select the speaker setup below that is most like the configuration on your computer.	C R
Audio chapnels:	
Stereo	
S.1 Surround	1 ASSA
7.1 Surround	March
► Test	

Problem: My voice recognition results are not very good.

#### Solution:

- 1. Check your audio setup.
- 2. Use a USB headset. Never use built in microphones!
- 3. Be sure to run the <u>Voice Training</u>.
- 4. Try creating a new "**RECOGNITION PROFILE**" on the Windows Speech Recognition page.
- 5. Speak in a neutral mid-western American style accent in a clear and distinct way.
- 6. Reduce ambient background noise as much as possible.
- 7. Upgrade to the very latest version of Windows- 64 bit.

**Problem:** Speech recognition is having problems detecting certain words. Can I train the speech recognition system for "specific" words?

#### Solution:

- 1. Yes, you can use the dictation facility in Windows.
- 2. First, start 'Windows Speech Recognition' (this is not the FS2Crew Speech Recognition system, but rather the speech recognition system that comes with Windows).
- 3. Open a text document.
- 4. Next, dictate a list of words you are having trouble with.
- 5. Every time the speech recognizer makes a mistake, use the "CORRECT THAT" voice command. This effectively trains the speech recognition engine to recognize how you pronounce these words. You may need to dictate and correct the same words multiple times until the recognition rate improves.

There is another way (and better way) to train specific words as well for Vista and Win 7 users:

1. Open the Microsoft Windows Speech Recognizer and <u>RIGHT CLICK</u> the microphone icon. You can open the Windows Speech Recognizer by typing "Speech Recognition" in the search for programs box in the start menu.



2. Click "ON: Listen to everything I say". Next, select "OPEN THE SPEECH DICTIONARY" and select "ADD A NEW WORD".

3. When done, turn **off** Windows Speech Recognition. It CANNOT be running while using FS2Crew. It must be OFF!

)		(X)
	On: Listen to everything I say	
	Sleep: Listen only for "start listening"	
1	Off: Do not listen to anything I say	
	Open Speech Reference Card	
	Start Speech Tutorial	
	Help	
	Options	•
	Configuration	•
	Open the Speech Dictionary	
	Dictation Topic	•
	Help improve Speech Recognition	
	About Windows Speech Recognition	
	Open Speech Recognition	
	Fxit	

**Problem:** The FO's altitude related callouts are totally off. For example, his 10,000 foot call-out occurred around 33,000 feet.

### Solution:

Ensure your FS units of measurement are set to **FEET** for altitude, not meters:

<u>U</u> nit of measure:		
U.S. System (feet, inch	es)	$\vee$
U.S. System (feet, inch Hybrid (feet, milibars) Metric (meters, milibars	es) :)	itude in map
_atitude:	L <u>o</u> ngitude:	
Northern	Western	

**Problem:** The FO's volume is jumpy or I'm losing FO sound.

### Solution:

1. Go to Control Panel -> Hardware and Sound -> Sound -> Communications. Select "Do Nothing" when Windows detects communications activity and click apply.

ayback	Recording	Sounds	Communications	2	
J	Windows ca sounds whe telephone c	an autom en you ar alls.	atically adjust the e using your PC to	volume of diff p place or recei	erent ve
When V	Vindows de	tects com	munications activ	rity:	
⊚ Mu	te all other :	sounds			
Rec	luce the volu	ume of o	ther <mark>s</mark> ounds by 80	%	
Rec	luce the volu	ume of o	ther sounds by 50	%	
💿 Do	nothing				
		6			515 715
			ОК	Cancel	Appl

**Problem:** When I'm flying with FS2Crew running, if I change to the desktop and then change the task back to P3D I lose my FS2Crew sounds.

### Solution (Based on Windows 7 / 8 / 10):

- 1. Right click on the speaker in the taskbar (lower right near the clock).
- 2. Go up to "Playback Devices".
- 3. Right click on the audio device that is in use for your FS2Crew and go to "Properties".
- 4. Now click on the "Advanced" tab at the top.
- 5. Now uncheck the two boxes as shown below.

Speakers Properties	×
General Levels Enhancements Advanced	
Default Format	-
Select the sample rate and bit depth to be used when running in shared mode.	
24 bit, 48000 Hz (Studio Quality) 🔹 🕨 Test	
Exclusive Mode	
Allow applications to take exclusive control of this device	
Give exclusive mode applications priority	
Destare Defaults	
Restore Defaults	
OK Cancel Appl	у

Problem: My Microphone volume resets itself to a value I did not select.

### Solution from a user:

I noticed how my microphone volume every now and then resets itself to a value I didn't pick. Normally I have my microphone volume set to 75% but suddenly it may end up at let's say 32% without me doing anything or even being aware of this happening. This of course could result in the speech recognition engine and thus FS2Crew having problem recognizing what you say simply because the mic volume will be very low. I'm not sure if this is a Windows bug or if FS2Crew is to blame for doing this because I normally only see this when using FS2Crew and I've seen this not only in FS2Crew Reboot but also in previous versions of FS2Crew.

Anyway, I found a very easy solution to this problem I thought I would share with all of you. I'm using a great freeware command line utility called Nircmd and what I've done is to simply create a standard task using Windows Task Scheduler that will run this utility whenever I logon to Windows with a certain set of parameters. The command I use looks like this:

### nircmd.exe loop 172800 500 setsysvolume 49500 default\_record

The parameters in the example above will run the Nircmd utility and set the volume of the default recording device selected in Windows to 75% and this will happen 172800 times every 500 ms. This translates to twice every second for 24 hours. To adjust the volume that will be set by the utility you can change the 49500 value in the example above to anything between 0-65536 where 0 obviously will result in 0% volume and 65535 100% volume.

You can find the utility following the link below.

### http://www.nirsoft.net/utils/nircmd.html

## -MANUAL END-